



DRUM BRAKE CHAMBER WARRANTY POLICY

Metro Bearing & Automotive Limited (“MBA”) warrants that all new chambers supplied by MBA when properly installed and placed under normal use, are free from defects in material and workmanship for a varied period of time computed from the date of manufacture stamped on the product as a “batch code”.

The period specified as below:

TYPE	WARRANTY	
A Series	5 years on highway	3 years in city road
B Series	3 years on highway	2 years in city road
T Series	3 years on highway	2 years in city road
C Series	2 years on highway	1 years in city road
D Series	1 year on highway	6 months in city road

LIMITATIONS OF WARRANTY

1. This warranty applies only to “MBA” and “BTC” brand.
2. Warranty start date is determined by the date of manufacture as our batch code indicated on our chamber.
3. The warranty policy is invalid under below situation:
Misuse, improper installation, not use in normal scope, traffic accident, fire, self-repair, tampering, abuse pull out the air inlet pipe, or the package is different with supplied.
4. Warranty does not cover the defective due to customer’s special request on redesign or specification.
5. MBA reserves the right for changing or improving to the design of the products.

CLAUSE OF REMEDY

1. The remedy under this warranty is limited to the repair or replacement (at MBA’s option) of the defective part or assembly.
2. MBA responsible to the charge in repairing and changing parts only. MBA has the right to refuse remedy of labor cost, time penalty, profit loss, business loss, product loss or other consequential damages.

PROCEDURE OF WARRANTY CLAIM

1. Please contact our sales representatives in your territory or the Marketing Executive in Hong Kong Head Office.
2. Please send us the dust cover and brand tape printed with our batch code. We will check and confirm if the claim is acceptable.
3. In case MBA wants to examine the product before remedy, we will notice you the testing address. All claimed parts must be send to the testing address for evaluation. (Freight charge paid by customer)
4. We will examine the claimed defective assembly or parts upon receipt. If MBA determines the chamber was defective in material or workmanship within the warranty period, MBA shall repair or replace chamber and return to customer. (MBA paid the freight charge)
5. If the disqualified product was not in accordance with above reason. We will return or repair for you. (Customer should pay for the repairing cost and freight charge)
6. Warranty claims must be received by MBA within 90 days after the defects.
7. MBA reserves the right to ask for the claimed parts for evaluation